

**25 YEARS**

# The Informer

C O L O R A D O W E L F A R E F R A U D C O U N C I L

**SPECIAL POINTS OF INTEREST:**

- [www.cwfc.us](http://www.cwfc.us) is Colorado Welfare Fraud Council's web page
- [www.ucowf.org](http://www.ucowf.org) is the website for the United Council on Welfare Fraud
- [www.ccionline.org](http://www.ccionline.org) is the website for CCI-Colorado Counties, Inc.
- [www.sstabsinc.org](http://www.sstabsinc.org) is the website for SSTABS-Social Services & Technical Business Staffs

**MESSAGE FROM THE PRESIDENT**

- G E R A L D G A R C I A

This will be my last article as President of the Colorado Welfare Fraud Council. I would like to take this opportunity to express my deep appreciation to all of you who work in this industry. Every workday we put forth amazing efforts in accepting referrals of inconsistent information/fraud, investigating allegations, determining if fraud has taken place, calculating the claim, enforcing claim collections, initiating Intentional Program Violations, collecting on unpaid debt, and referring of cases for prosecution to the District Attorney's Office. It is amazing that we interact with so many different social service programs, counties, states, community partners, and court systems.

The Colorado Welfare Fraud Council Organization is necessary and must con-

tinue to be a pillar of "PROGRAM INTEGRITY". We as members have a vital role in accountability, re-



sponsibility, education, and the consequences which we are charged to deliver to our communities. This is not an easy task, but I have seen throughout the Great State of Colorado that we are combating a serious issue of fraud. We are leading and building alliances in support of change by sharing techniques, investigation and recovery processes to be a more cohesive State. We are making a difference and sus-

taining a change in our communities that fraud will not be tolerated. The Colorado Welfare Fraud Council infrastructure is strong and ever changing to meet the demands of our changing environments.

Colorado Welfare Fraud Council is here to serve you all. Colorado Welfare Fraud Council would ask that you support and assist this organization in participating in this upcoming conference, quarterly investigation meetings, and recovery efforts. This Colorado Welfare Fraud Council is a talented and creative group of people who do want to make a measureable change in providing benefits to eligible participants.

Best regards and thank you for allowing me to serve as your President.

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**A W A R D N O M I N A T I O N S**

The deadline for submitting nominations for an award is March 17.

The awards are as follows:  
\*Ted Cole Memorial

Award, \*Investigator of the year, \*Prosecutor of the Year, \*Outstanding Group of the Year, \*Outstanding Individual of the Year, \*Income Maintenance Tech, Eligibility Worker or

Case Manager of the Year and \*Recovery, Legal or Investigative Tech of the Year.  
(A nomination form is attached to this newsletter.)

**MARK YOUR CALENDAR!  
CONFERENCE 2009, ESTES PARK  
MAY 12-15TH - MARK MAGNUSON**



Mark your calendars, send in your registration and plan on attending the 2009 CWFC conference in Estes Park, CO May 12-15 at the Holiday Inn. Help us celebrate CWFC's 25<sup>th</sup> Anniversary. While we are all struggling with budget short falls and increased applicants for the programs we administer, this conference will continue to be the very best resource and value in receiving the training that we all need. Come network with persons doing your same job in other parts of the State. Learn best practices and share your success stories. We plan on kicking off the conference with our opening speaker Larry Abrahamson, District Attorney for the 20<sup>th</sup> Judicial District of Colorado. We will then have our CWFC President Gerald Garcia welcome you to the conference.

We have Stanley Slowik, a nationally known trainer on interviewing, present a 4 ½ hr general training session on conducting interviews for all attendees. This will be from both the Income Maintenance Technicians perspective and the Investigators perspective. This will be followed by our annual Pam Gillis memorial triathlon and BBQ. If you like food this is the conference to attend. We will be providing 3 breakfasts, two dinners, and snacks during your breaks.

Thursday we will have more than 20 individual sessions within four different time slots providing some of the most up to date training available in a variety of areas. We will have multiple State agencies providing training on fraudulent documents. We will have a prosecuting attorney presenting information on the pitfalls and tips on how

to present your cases to the DA. There will be State program specialists from Colorado Works, Food Assistance, Child Care, Health Care & Policy Finance, and the Attorney Generals Office providing you with the most up to date rules, regulations and procedures. Law Enforcement will be presenting sessions on Meth and what to be on the lookout for when doing home visits. We will have a local level Hearing Officer explain the procedures and the benefits of having a Hearing Officer at the local level. Experts will share how they are able to get confessions and signed waivers. For those that want a little exercise we are even planning on offering a self defense class.

This year we have invited many vendors to showcase their wares at the conference. So far we have vendors from Lexis Nexis, Pen Data and the Work #. For those of you who have not used Accurint, a LexisNexis product you are truly missing one of the best resources out there for finding a person and their relatives. Pen Data has a pen that you can write notes out in the field and then attach the pen to your computer to recreate all notes taken in the field. The Work # aka TALX, has a new product where you can contract with them and go to their website and enter a SSN. Moments later you will get a work history for that SSN from the company's that have contracted with the Work#.

As part of the 25<sup>th</sup> Anniversary we have invited all of the past

Presidents of CWFC. In thanks to their contributions to the organization their banquet meals will be paid for. If you are a past president and you are planning on registering for the conference, please deduct \$30.00 off of the registration fee, as the banquet meal will be provided for you at no cost in appreciation for your service to CWFC. More is planned for this special event but I do not want to let the cat out of the bag, quite yet. Awards will be presented to many well deserving individuals who have gone above and beyond in their duties. We are still in the planning stages for our entertainment and have not finalized anything yet. We are looking at a casino night, band or a DJ/Karaoke.

On Tuesday and Wednesday nights we will have a Hospitality suite open to all attendees. We will be providing food and drink at this event. This is one of the times where people can let their hair down so to say and get to know each other. There are so many talented professionals in our midst that are more than happy to share information about what we do everyday.

Friday morning we will have another session where persons will be presenting information on the latest topics. The CWFC business meeting will follow and the seating of the new officers and board members will take place.

## HISTORY OF CWFC — GERALD GARCIA

The Colorado Welfare Fraud Council has been in existence for 25 years. The original organization was part of the Colorado District Attorney's Association. CWFC separated from the District Attorney's Association and established a non-profit organization comprised of City, County, State, and Federal employ-

ees who work in some capacity with various public assistance programs. The CWFC committee members, officers, and board members are volunteers who give of their time and expertise to achieve the goals and objectives of the organization.

Our organization promotes

efficient and effective means to prevent, detect, eliminate, and prosecute welfare fraud. One of our goals is to provide information and training to as many of those involved in public assistance programs as possible.

Please visit our website at [cwfc.us](http://cwfc.us).



**The conference registration deadline is April 17, 2009. Late registrations will be accepted throughout the conference. However, be sure to make your room reservations prior to April 11. Group rooms not reserved will be released on this date for general sale.**

## CWFC IS LOOKING FOR A FEW GOOD MEN AND WOMEN — MARK MAGNUSON

We are in need of energetic individuals that want to have a voice in determining CWFC's direction. Several of our current board members are feeling the burnout syndrome and need a break as a CWFC board member. We need volunteers to be on the board and to run for offices. The offices that we need volunteers to run for are President-elect, Vice

President and Secretary. You will need to be able to commit to attending the board meeting each month (3<sup>rd</sup> Friday) and be willing to work on one or more of the many committees that we have. One of the main agenda's of CWFC is providing the most current training at our annual conference. Putting this conference on takes a lot of cooperation of not only our officers and board members but

numerous other individuals who volunteer their time. Please step up and take on the responsibility of joining this fine group of volunteers in determining where CWFC is going. If you are interested please contact Mark Magnuson at:

[magnusma@co.weld.co.us](mailto:magnusma@co.weld.co.us)

or Tammy Frey at:

[tammy.frey@state.co.us](mailto:tammy.frey@state.co.us)

**Please bring a gift basket from your county to be given away as a door prize at the conference. Baskets can be delivered to the CWFC staff at the registration table.**

## RADONNA'S KITCHEN — RADONNA VINGER



### Peach Cheese Pie Ingredients:

- 1 can (15 ounces) sliced peaches in extra-light syrup
- 1/4 cup cold water
- 1 envelope unflavored gelatin
- 1 package (8 ounces) reduced-fat cream cheese, cubed

- 1/4 cup sugar
  - 1 graham cracker crust (9 inches)
- Directions:  
Drain peaches, reserving syrup; set peaches aside. In a small saucepan, combine water and reserved syrup; sprinkle with gelatin. Let stand for 1 minute. Heat over low heat, stirring until

gelatin is completely dissolved, about 2 minutes. Cool slightly.

Transfer to a food processor. Add the peaches, cream cheese and sugar; cover and process until smooth. Pour into crust. Cover and refrigerate until set, about 1 hour. Refrigerate leftovers. **Yield:** 8 servings

**BREAKING NEWS!!!! - MARK MAGNUSON**

Colorado Works has just agreed to provide up to 40 scholarships for the CWFC conference in May, 2009. These scholarships will be available to persons working within the Colorado Works Program.

Applicants can submit their request for scholarships to CWFC's Vice President James Steadman, at ([James.steadman@denvergov.org](mailto:James.steadman@denvergov.org)) between March 5 and April 3, 2009 by sending their:

Name

County

Position Title

Email Address

Work Telephone Number

Approved by: ("See below")

Please send a copy of all requests to CWFC's President Elect Mark Magnuson, at ([magnusma@co.weld.co.us](mailto:magnusma@co.weld.co.us))

County permission to attend the conference needs to have been obtained prior to submission of a scholarship request. Requests should be sent by the County Director, Deputy Director, Division Director, Manager, or program designee to confirm county permission.

James will collect all entries and up to forty scholarships will be awarded on or before April 3, 2009. The goal is to ensure that the scholarships are equally distributed. James Steadman, will notify all entrants by April 6, 2009 as to whether they were selected or not so that they can then finalize their plans to attend the conference. Applicants not receiving scholarships are encouraged to attend the conference.

**THINGS TO DO IN ESTES PARK****WANTED!!!**

**PHOTOS OF PAST PRESIDENTS. IF YOU HAVE ANY, PLEASE CONTACT LORI DUFFY-**

*lori.duffy@state.co.us*  
303-866-5915

**Wondering what to do during your 'off time' at the Conference?**

Bicycling is a great way to see Estes Park. There are shops that provide rentals on all sorts of cycling bikes and information on trails and tours. The Lake Estes Marina provides everything you need to fish like a pro. May is a beautiful time of year and hiking on trails close to town or, for those hik-

ing enthusiasts, a nature hike, bird watching hike or backpacking is always good for the soul.

If horseback riding is your thing, there are numerous stables in Estes Park that provide guided tours that can last from an hour to all day. It's just another way to enjoy the beautiful scenery and wildlife in the Estes Park area.

Feeling a little competitive? There is a bowling alley right across the street from the Rocky Mountain Inn that Board Members took advantage of during the retreat last summer.

Check out all the activities that Estes Park offers by visiting the Rocky Mountain Inn website at: [www.rockymountainparkinn.com](http://www.rockymountainparkinn.com)

**May 13-15<sup>th</sup> 2009  
Conference Agenda**

*Wednesday-*

10:15-4:30

Interviewing Workshop  
Stanley Slowick is an international trainer on the topics of interviewing and criminal interrogation.

*Thursday-*

8:30-10:00

CO Works changes concerning Fraud-Tax Intercepts-Lori Duffy  
Vital Records, Fraudulent Documents-Joel Wade  
FA & TANF Admin Hearings-Kathy Tegtman  
Telephone Interviewing-

10:15-11:45

Claims-Andrea Powner  
Medicaid Provider Fraud-Kerry Sanchez  
Vital Records, Fraudulent Documents-Joel Wade  
Medicaid & CHP+-Nancy Downs  
CCCAP-Trish Logan  
Pen Data presentation

1:15-2:45

Claims-Andrea Powner  
CO Works Fraud Prevention-Paula Lujan  
Dept of Motor Vehicles, Fraudulent Documents -Rhonda Bliss  
Meth Labs-Tim Schwartz  
Lexis Nexis presentation  
CWFI Testing

3:00-4:30

What an Attorney looks at on DA cases  
-Matt Pringe  
Dept of Motor Vehicles, Fraudulent Documents -Rhonda Bliss  
Meth Labs-Tim Schwartz

*Friday-*

8:30-10:00

Audit-Charissa Hammer  
Presenting case to the DA's office-Rayna Jefferson & Mark Magnuson  
The Importance of Understanding IEVS- Bridget Convey

With more workshops to be added as soon as they are confirmed!

**Registration**

Please find a registration form on our web page at [www.cwfc.us](http://www.cwfc.us) or with the March 2009 Informer.

Full Conference Rate: \$185  
Daily Conference Rate: \$100

Meals included in Registration are:

- Wednesday-Breakfast & BBQ Dinner
- Thursday-Breakfast & Banquet
- Friday-Breakfast

\*\*\*Please note semi-formal attire requested for the banquet\*\*\*

**Register by April 17th, 2009!**

**Hotel Information**

**The Rocky Mountain Inn & Conference Center**

PO Box 1468  
101 S. St Vrain Ave  
Estes Park CO 80517  
Reservations can be made by calling  
**1-800-803-7837**



**The Silver Anniversary**

**1984 to 2009**

# CWFC

## Colorado Welfare Fraud Council

Registration for the CWFC Conference  
MAY 12-15, 2009  
Estes Park Holiday Inn, Estes Park, CO

**PLEASE COMPLETE THE REGISTRATION AND MAIL BY April 17, 2009**  
**Late registration will be accepted throughout the conference**

**Please check one of the below**

\_\_\_\_\_ \$185.00      Full Conference-does not include hotel costs  
Includes 5 meals (breakfast all three days, a BBQ on Wednesday night, Banquet on Thursday night).  
A 4 ½ hr general session on interviewing and access to over 25 informative sessions.

\_\_\_\_\_ \$100.00      Daily Conference Rate-does not include hotel costs  
Includes the above meals depending upon the day you attend and all of that day's activities and or  
sessions.

**Please indicate below your choice of meat for the banquet dinner. Your choices are:**

- \_\_\_\_\_      Steak (New York Strip) with green peppercorn sauce or  
\_\_\_\_\_      Chicken Marcela with shitake mushrooms  
\_\_\_\_\_      Coconut Shrimp

Please make all checks out to CWFC. You can mail your registration form to:  
CWFC  
Attention Shelley Poole  
P.O. Box 890  
Canon City, CO 81215

\_\_\_\_\_  
Name

\_\_\_\_\_  
County

Do not forget to nominate persons you feel have gone above and beyond in their jobs for the many awards that will be presented at the conference. Deadline for submitting nominations will be March 17, 2009.



**CWFC.US**

**COLORADO WELFARE  
FRAUD COUNCIL**



**CWFC Board Members  
2008 - 2009 Officers**

Gerald Garcia	President
Mark Magnuson	President Elect
James Steadman	Vice President
Shelley Poole	Treasurer
Tammy Frey	Secretary

**2008 - 2009 Board Members**

Lori Duffy	Board Member
Brandi Gallegos	Board Member
Charissa Hammer	Board Member
Angelita Juarez	Board Member
Paula Lujan	Board Member
Dan Rhoden	Board Member
Cindy Rice	Board Member
Geri Romero	Board Member
Rayna Jefferson	Alternate Board Member
Doreen Smith	Alternate Board Member

**CWFC Membership Form**

PLEASE PRINT LEGIBLY

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Agency: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ (Ext) \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

New member \_\_\_ Renewal \_\_\_ Returning Member \_\_\_ (Missed Last Year) \_\_\_ Change of Information \_\_\_  
 2009 Annual Membership is \$20.00. Membership is from January 1, through December 31. If you are joining or  
 renewing your membership, please make check payable to CWFC and mail to CWFC, P.O. Box 890, Canon City,  
 CO 81215.