



The Informer

Inside this issue:

<i>Message From the</i>	1
<i>Training Opportunity</i>	1
<i>2010 Conference Update</i>	2
<i>2009-2010 CWFC Board</i>	2
<i>2009-2010 Committees &</i>	2
<i>Radonna's Kitchen</i>	2
<i>Meet Your 2009-2010 CWFC Officers & Board</i>	3 - 5
<i>Conference Highlights - Past Presidents, Awards, Pictures</i>	6 - 11
<i>Membership Form</i>	12

Message From the President - Mark Magnuson

I hope that you all enjoyed our 2009 CWFC conference in Estes Park, Colorado. I know a lot of work was done behind the scenes and at the conference by many persons. I want to express my thank you to all the persons that helped make this conference a huge success. As always we tried to provide training that would help you with your daily jobs. The board has reviewed the conference evaluations and will take your comments and suggestions into mind while planning the next conference.

The 2009-2010 Colorado Welfare Fraud Council Board had our planning session at the Beaver Creek Park Hyatt Hotel in the middle of the mountains, Avon Colorado. After a tour of the facility we met with CONECT (SSTABS) and

started the planning our joint 2010 conference. Be sure to mark you calendars, as the joint conference will be May 19 thru 21, 2010, at Beaver Creek Park Hyatt Hotel . This hotel is extremely nice and will be one of the best facilities we have had a conference at. If you are interested in helping with any of the conference activities, please contact Tammy Frey, your President Elect.

A list of all of the board meeting dates and locations will follow in this edition of the Informer. Please look over these dates and locations so that when we are meeting in an area near you, you can plan to attend. I challenge every CWFC member to attend at least one board meeting during the next year. Learn what goes on at these meetings

and how the organization continues to prosper. Learn what the different committees do and how YOU can get involved. Understand that the Officers and Board members are all volunteers and give their time to this great organization. When you see one of your Officers or Board members take a minute to thank them for their contribution.

One of the activities of CWFC is that we provide training. We have a long standing tradition of offering training following our board meetings. If you are interested in CWFC providing some training, please contact either Lori Duffy (Secretary) or Paula Lujan (Board member) with our training committee. This is an opportunity for some outstanding training in your area.

Special points of interest:

- www.cwfc.us is Colorado Welfare Fraud Council's web page
- www.ucowf.org is the website for the United Council on Welfare Fraud
- www.ccionline.org is the website for CCI-Colorado Counties, Inc.

Training Opportunity

Stanley Slowik presented a session at the Spring Conference on Interviewing Techniques. He is offering

a class in Longmont on September 2nd and 3rd. If you are interested in attending the class or if you would like

to be on his mailing list you can contact him at slowik@att.net

RETIREMENT

For many years Aileen Bourge, who was an investigator in Saguache County, managed the updates of the National Directory. The National Directory has been a valuable tool when contacting other states. Aileen did a great job in keeping the Directory current. Aileen retired from Saguache County in 2/09. Aileen will be missed and we wish her well in her retirement years.



2010 Conference Update - Tammy Frey

First I would like to THANK everyone for their confidence in electing me President Elect this year. I hope to live up to your expectation.

We have already begun working on next year's conference, which will be held jointly with CONECT (formally SSTABS) in Beaver Creek Colorado, May

19-21, 2010. We are hoping to put together a conference that will benefit all assistance payments and fraud staff. WE will have a minimum of 5 tracts going at the same time so we can offer as many workshops as possible.

If there is anyone who has ideas for presentations or requests for certain classes,

please contact me by email at tammy.frey@state.co.us. I would also like to extend request for presenters, as they are the foundation of a professional and well-rounded conference.

Please feel free to contact me any time with ideas or requests for this upcoming conference.

2009 - 2010 CWFC Board Meeting Dates & Locations

8/21/09—Garfield County (Rifle)

9/18/09—Adams County

10/16/09 Morgan County

11/20/09 Denver County DHS

12/2009 - No Meeting

1/15/10 - State DHS

2/19/10 Boulder/Longmont

3/19/10 - Fremont County

4/16/10 - Alamosa County

5/19 - 5/21 - Annual Conference

The Board welcomes any one to attend and present a topic or issue, relevant to CWFC and its members, to be discussed. Please contact a Board Member for specific details on meeting locations and topics for discussion.

2009-2010 Committees & Chairs

Financial Plan And Budget Committee - Shelley Poole

Membership Committee - James Rivers III

Legislative Committee - Lori Duffy

Officer/Board Nominations - Rayna Jefferson

By-Laws Committee - Jeff Bonadies

Training Committee - Paula Lujan and Lori Duffy

Conference Agenda Committee - Tammy Frey

Conference Site Committee - Pamela Walter

Public Relations/CWFC Awareness/

Website Committee - James Rivers III

Historian - Rayna Jefferson

Newsletter Committee - Jenn Parrilli

Poster Committee - Jenn Parrilli

Resource Guide Committee - Rogelio Segura

CDHS Committee - Paula Lujan

Awards Committee - Sharon Beckers

Radonna's Kitchen - Mini Apricot Cheesecakes

Ingredients

24 vanilla wafers
2 packages (8 ounces *each*) cream cheese, softened
3/4 cup sugar
2 eggs, lightly beaten
1 tablespoon lemon juice
1 teaspoon vanilla extract
1 cup apricot preserves

Place wafers flat side down in paper-or foil-lined muffin cups; set aside. In a large bowl, beat cream cheese and sugar until smooth. Add the eggs, lemon juice and vanilla; beat well. Fill muffin cups three-fourths full

Bake at 375° for 17-20 minutes or until set. Cool on a wire rack for 20 minutes. Carefully remove from pans to cool completely. Top each cheesecake with 2 teaspoons preserves. Store in refrigerator. **Yield:** 2 dozen.

Meet Your 2009-2010 CWFC Officers and Board Members



Mark Magnuson - President

Mark Magnuson has been the Investigations Supervisor at Weld County Department of Human Services since February 2006. He started his career with Weld County DHS in February 1995. Mark has investigated

more than 2,600 welfare fraud cases with claims exceeding \$1,800,000.00. More than 110 of those cases were filed in court as felonies and more than 580 cases have been referred for Intentional Program Viola-

tions. Mark is a Certified Peace Officer with the State of Colorado and has been a Law Enforcement Firearms Instructor for Weld County Sheriff's Office for more than 15 years. Mark is an avid big game hunter.

James Rivers III - Vice President

James Robert Rivers III was born on July 9, 1962 in Commerce, Texas to James Robert Rivers, Jr. and Betty Jeanne Davis, both native Texans. Mr. Rivers graduated from A&M Consolidated High School, College Station, Texas, in 1980. In 1983, Mr. Rivers enlisted in the United States Army Intelligence Corps, honorably serving as a Spanish Linguist, Interrogator and Intelligence Liaison. Mr. Rivers graduated from Southwest Texas State University, San Marcos, Texas, in 1996 earning a Bachelor of Arts degree in Spanish and Political Science. Mr. Rivers

graduated from the United States Border Patrol Academy, Charleston, South Carolina in 1998 and served as a U.S. Border Patrol Agent in Kingsville, Texas. After the events of September 11, 2001, Mr. Rivers was recruited and accepted an appointment with the U.S. Federal Air Marshal Service, and served as an active Federal Air Marshal on hundreds of domestic and international flight missions. Mr. Rivers currently serves as a Senior Criminal/Civil Investigator for the Investigation Unit, Denver Department of Human Services, City and County of Denver.

Mr. Rivers is a graduate of the U.S. Defense Language Institute, the U.S. Army Intelligence Center and Schools, the Federal Law Enforcement Training Center (FLETC) and the U.S. Federal Air Marshal Academy, Phases 1 and 2. Mr. Rivers has received numerous professional certifications, awards and accreditations in his respective foreign language, intelligence and law enforcement disciplines. Mr. Rivers is fully bilingual, fluent in both English and Spanish.

2010 CWFC Spring
Conference
May 19—May 21

You can visit Beaver
Creek Park Hyatt Hotel
at
beavercreek.hyatt.com

Tammy Frey - President Elect

Tammy began her work with Clear Creek Department of Human Services as a foster parent for the County for 6 years. Afterwards she decided not to take foster children anymore, and spent three years working in child protection. After three years she trans-

ferred to assistance payments as an ongoing TANF worker. Since 2002 her job has expanded to all fraud investigations in all program areas, and intake worker for all programs. She still carries all TANF cases, and processes all CCAP providers for her county. She became

involved with CWFC in 2003 when the organization assisted her in prosecuting the first fraud case for her county. She feels honored to be of service to this wonderful organization, as she learns more and more about fraud and its processes.

Shelley Poole - Treasurer

Shelley is employed as the Fraud Investigator II with the Fremont County Department of Human Services in Canon City, CO. She has worked in this capacity for 10 years. She is a Certified Fraud

Investigator with UCOWF and has been for approximately 4 years. She has been a member of UCOWF since 1999. She has been a CWFC member since 1999, served as an active CWFC

board member for several years, and has been acting as the Treasurer of CWFC for 1+ years. She is dedicated to the CWFC Organization and all it stands for.

Lori Duffy - Secretary

Lori Duffy is a Program Specialist for the Food Assistance Unit at the Colorado Department of Human Services. She

has worked for the State of Colorado in various positions in Personnel, Aging and Adult Services, Vocational Rehabilita-

tion and CBMS since 1985. Lori enjoys her 10 grandchildren, her husband, and riding their Harley.

Paula Lujan - Board Member

Paula is the Chief of Program Integrity with the State Department of Human Services in the Colorado Works Division. Her prior county experience includes eligibility worker, supervisor, and manager. She also worked with the Colorado Benefit Management System focusing on assisting counties in implementing CBMS. During her career in Human Ser-

vices, Paula has gained detailed experience in eligibility, supervisory tasks, management, change management processes system development, testing and training. Her current role with Colorado Works includes the supervision of Program Integrity, Compliance and Evaluation. The purpose of this unit is to conduct county case and business process re-

views for compliance with rules and regulations. She is also tasked with the creation of a statewide Fraud Prevention Model based on rules and regulations, defining business processes, and Prevention Model based on rules and regulations, defining business processes, and creating recommendations for system changes toward the detection and prevention of fraud.

Rogelio Segura - Board Member

Rogelio Segura has been with the Morgan County Department of Human Services for 22 years. Rogelio started as a Fraud Investigator for the de-

partment and now is a manager for the following units: Fraud Investigations and Recovery, Adult Medical and Financial, and Employment First Pro-

gram. Rogelio graduated from Regis University, with a Bachelor in Business Administration. Rogelio has been a member of CWFC for 22 years.

Jennifer Parrilli - Board Member

Jenn was born in Florida, the youngest of three in a military family. She moved around with her family, mostly within the US, also spending three years in Frankfurt, Germany. She attended the Uni-

versity of Dayton in Ohio and received a Bachelor of Science in Criminal Justice. After college Jenn moved to Colorado. She started as a welfare fraud investigator in Denver County in 2001, mov-

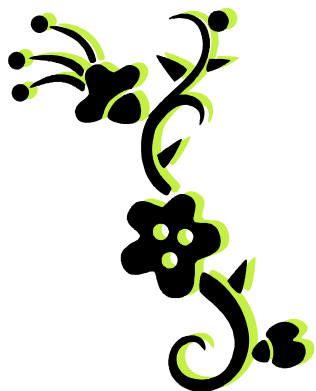
ing to Boulder County in 2003. She lives with her husband, Rich, and chocolate Lab, Jake. In her free time she likes reading, gardening, hiking and spending time with good friends.

Jeff Bonadies - Board Member

Jeff was born in Connecticut, attended the University of Texas, El Paso, and has lived in Arizona, Utah and Colorado. He has been an investigator for

Alamosa County Department of Human Services since 1989 as well as a CWFC member. Jeff is a three-time past President of CWFC, past Secretary,

Training Committee Chair and board member. He is married and has two children, 1 grandchild, and another due very shortly!



Shawn Southard - Alternate Board Member

Shawn Southard has been Welfare Fraud Investigator for El Paso County DHS for over three years plus. She spent the first 8 years as a technician in various positions in eligibility at DHS. Shawn consults regularly with members from a

variety of fields to help create and establish fraud for El Paso County DHS and the District Attorneys offices.

Raised in Colorado Springs, Colorado, Shawn now lives with her two children and pets in the same town she grew up

in. Shawn has been newly appointed as an alternate board member for CWFC in addition to chair for PRIDE, a non profit organization at DHS, as well as District 6 Director for CONECT.



Sharon Beckers - Board Member

Sharon Beckers has been an Investigator at Adams County Human Services Department since October 2005. She started her career at Human Services with the Child Support section in January 2001

and was the Establishment Lead before becoming an Investigator.

Sharon is a Certified Peace Officer with the State of Colorado, was a Deputy Sheriff

with Adams County for many years serving in the North Metro Gang Task Force as well as the Executive Director of Community Corrections at Adams County Community Corrections.

Pamela Walter - Board Member

Pamela Walter has been conducting investigations for the past 10 years. Currently she is the Fraud Investigator for Garfield County Department of Human Services in Rifle, Colorado. Pamela received her Bachelor of Science degree from Arizona State University in 1998. After receiving her degree her family relocated to Grand Junction, Colorado

where she got her start in Fraud Investigations and CWFC. After a few years on the CWFC Board she became the President Elect and then the President. Pamela continued with CWFC until 2004 when she moved to Washington State and then on to Texas. In 2007 she returned to Colorado and accepted a position with Garfield County DHS as

their Fraud Investigator. Pamela implemented and coordinated the new Fraud unit with the assistance of her Division Manager and Supervisor, Tricia Murray and her Quality Assurance Specialist, Darleen Schroerlucke. She is very excited to be part of the new unit as well as once again being part of CWFC.



Kristina S. Peterson - Board Member

Kristina S. Peterson has been with Arapahoe County since January 2008. Kristina has worked in several counties in the State of Colorado over the last nine years performing several different roles. Kristina has extensive background knowledge in Adult Financial, Adult Medical, LTC, TANF,

Medicaid, Food Stamps, Child Care and LEAP. Kristina currently works as an investigator for Arapahoe County, working investigations on all programs. Over the last 18 months, she has completed 116 cases with 89 IPV's along with \$459,741.46 in claims established.

Kristina is currently attending Arapahoe Community College to obtain her degree in Criminal Justice

**PAST
PRESIDENT
ATTENDEES**



Ellen Chestnut
1984



Ron Rice
1987-1988



Bruce Turner
1988-1989
2004-2005



Pauline Burton
1985-1986



Kayleen Drissell
1993-1994



Deborah Farnum
1992-1993



Robert Kingsley
1986-1987



Joan Baldwin
1995-1996



Radonna Vinger
2001-2002



Douglas Golden
1994-1995



Michael Stanley
1999-2000



Pam Walter
2003-2004



Jeff Bonadies
1996-1997
2005-2006
2007-2008

AWARDS

Ted Cole Memorial Award - Francisco Salazar



Francisco Salazar has been a Fraud Investigator for Arapahoe County Department of Human Services since 3/21/07. In this capacity, he consistently generated results above those expected of the position. He has performed his investigative duties in an exceptional and outstanding manner, and his accomplishments have significantly contributed to the objectives of this county and organization.

In the year 2008 Mr. Salazar was assigned 142 fraud investigations. He completed 98 of those for a 69% completion rate. Of the 98 completed investigations, 86 were founded for a founded rate of 87%. Mr. Salazar established 100 Intentional Program Violations and referred 15 cases to the District Attorney's Office for prosecutorial consideration. His 98 completed investigations resulted in the establishment of \$658,335.36 in claims and \$25,276.09 in savings go the department.

He has established and maintained professional contacts and affiliations with both local and federal law enforcement agencies including the fraud unit of the Aurora Police Department, ICE, Social Security

Administration, HUD, Denver DA's office, etc. He has received excellent reviews from the District Attorney's office of Arapahoe and Adams County for the thoroughness of the investigative report of the cases submitted for prosecutorial consideration. He has also received laudatory comments from attorneys at the Denver City Attorney's Office for his exemplary contribution in two joint investigations, which directly led to the dismissal of two employees who were proven to have committed multiple violations of Career Service Authority rules and regulations. He acted with unusual speed and attention to detail in investigating and submitting for prosecution a criminal case in which an Arapahoe County employee

was suspected to have engaged in theft, computer crime, unauthorized use of a financial transaction device and official misconduct, which led to the employee's immediate discharge, and eventual conviction of multiple felony counts.

Mr. Salazar displayed exceptional qualities of professionalism, dedication and integrity while striving for perfection in the execution of his duties. His unswerving desire to succeed and devotion to his duties are in keeping with the finest tradition of Arapahoe County Government. Mr. Salazar's outstanding performance of duty reflects great credit upon himself and Arapahoe County Department of Human Services.

Individual of the Year - Brandi Gallegos



Brandi Gallegos has served on the CWFC Board of Directors for several years and has contributed by serving on several committees. She is an exceptional and gifted employee. She always has fresh ideas about how to combat fraud, waste, and abuse in our complicated and constantly changing welfare system. She has increased collections of fraudu-

lently received benefits in all program areas. She was responsible for collecting over 112,000 for the year 2008. She is always striving to increase collections and is working hard to learn more about Criminal/Civil case investigations.

She has volunteered for and is on just about every sub-committee dealing with the 2009 conference and the 2010 site conference committee. She was on the 2008 conference site committee that chose Estes Park as the location for the 2009 conference. She has singlehandedly taken on the poster project and the printing

of the conference agenda/program. She has designed several different flyers that were sent out advertizing our conference. She has partnered up to work on the triathlon and the menu for the conference. She has compiled past conference budgets in order to determine our current budget. She drafted the letter, purchased the paper/envelopes and took on the responsibility to get the special invitations mailed out to all of the past presidents inviting them to the banquet. Discovering that there were no decorations for

the banquet, she took the initiative that this task was accomplished. She continues to be the first person to volunteer for just about anything related to the conference. She is a very thorough and dedicated member of CWFC Board. When a decision was slow in the making for the conference entertainment, she immediately volunteered to be part of the team to research what it would cost to do a casino night. The CWFC Officers, Board Members and general members greatly appreciate all the hard work that she has done for this organization.

Group/Team of the Year - Kathie Salazar & Douglas Golden



As a Child Care Caseworker, Kathie Salazar is astute at identifying questionable client information or family situations. At the first inclination, she refers the child care household to the Denver County Investigations Unit. Since beginning her employment with Aspen Family services in December 2007, Kathie has referred 59 cases to Investigations; of which 37 have already been

founded, current negative case action taken, and referred for recovery of previously-issued ineligible benefits. Additionally, she has determined 29 other cases which require recovery of ineligible benefits.

Most of her investigation referrals involve an unreported second parent in the home, so the case is referred to Denver County Investigation Unit's expert in these types of investigations; namely, Douglas Golden. Through Doug's diligent and thorough inquiries, 18 of Ms Salazar's referrals have been founded to date. The second parent has been added to the household with their income and current eligibility

was determined. All previous benefits received for which the first parent was ineligible based on non-reporting of this second parent in the home, have been referred to recovery. The establishment and collection of the child care assistance overpayment is the Denver County Recovery Unit's function, so actual dollar amounts have not been determined yet. However, for the one overpayment calculated so far, the over issuance was \$10,327.17. This is indicative of the potential total recovery amounts. Additionally, the monetary savings to the Child Care Assistance Program will be comparable.

This investigative team makes a vital impact on the detection and pursuit of fraudulent activity within the Denver County child care assistance field. They are no-nonsense, quick-acting, non-stop enforcers, who are dedicated to maintaining the highest level of integrity within the Child Care Assistance program.



Investigator of the Year - Paul Springob



Paul Springob began his career with the Weld County Department of Human Services in May 2006 as an Investigator I. He was promoted to Investigator II a year later. In May 2007, Weld County opened a full service satellite office in Ft. Lupton, Colorado. It was determined that with Ft. Lupton being a full service office a welfare fraud investigator was needed there on site. As a team player, he readily volunteered for this assignment knowing that there would be a great amount of additional

duties and clerical duties that he would assume, in addition to his investigator duties, since the investigations supervisor and clerical staff are housed in Greeley. He readily assumed some of the numerous clerical duties that the investigators working out of the Greeley office did not have to do.

He has excelled, not only as a team player in the Ft. Lupton office of Assistance Payments, but as an investigator for the Department of Human Services. In 2008, he completed 132 investigations, with more than 60% being founded cases. Of these 132, 8 cases were filed as felonies and 35 cases were referred for Intentional Program Violations (IPV) in either the Food Stamp Program or the Colorado Works Program.

Due to his outstanding investigative ability he collected 22 IPV Waivers out of 35 cases that were referred for an IPV, thus eliminating countless hours for staff preparing and holding the IPV hearings. On the 132 cases completed, claims were established in the amount of \$162,928.85. Savings to the Food Stamp and Colorado Works programs were determined to be \$80,388 through disqualifications. These two numbers combined totaled \$243,316.85 in savings to the programs. In June 2008, he completed an exhausting year and a half investigation on a household. The investigation was centered on household composition and unreported income. Claims

were completed as a result of this investigation in the amount of \$60,017.16, which included \$9,195 in Food Stamps, \$35,540.45 Child Care and \$15,281.71 Medicaid. Due to his perseverance, this case was filed with the DA's office in the 19th Judicial District of Colorado. With the overwhelming amount of evidence the defendant has pled guilty to a class 4 felony with full restitution. The person was sentenced in April 2009. He has worked with other investigators from other states completing investigations concerning information received in the PARIS reports. He continues to excel as an Investigator II with Weld County Department of Human Services.

Eligibility Tech of the Year - Tamara Schlichenmayer

Conference 2009



An outstanding Eligibility Technician must possess a number of finely tuned skills. An outstanding eligibility technician must have, above all else, compassion for the public that they serve and a true desire to help those in need. They must know all of the resources for their area beyond

the benefit programs that are offered through our government offices. A good Technician must be able to sift through all the stories, true and fabricated, to get the real truth in order to accurately determine the correct benefits that a person might be eligible for. Then they must be able to articulate their findings, whether in a referral to investigations or in case comments.

Tamara possesses all of the above skills, In fact, when she completes a request for an investigation, she tends to be extremely articulate and writes a book on what has occurred.

She will provide numerous pages of documents, relating to everything discussed in the referral to support her allegations.

In 2008 she referred 43 cases to Investigations to look at questionable circumstances. Investigations have been completed on 32 of those cases, with fraudulent activities found in 22 cases. Two felony cases were filed and 7 Intentional Program Violations were pursued. Claims were established in the amount of \$67,579.31.



Prosecutor of the Year - Matthew Pring



Many of you met Matthew Pring by attending his presentation at the conference. You will have discovered that he is one of those special persons that always has a huge smile on his face.

A "good" prosecutor must have many talents, all honed to a fine edge. You have to be a

master showman in the courtroom. Your presentations must captivate the judge, jurors, the defendant, and their counsel, leaving the defense no choice but to plead guilty. You must be quick witted and be able to strategize many plays ahead of your opponent. You must be an excellent mediator and negotiator. A good Prosecutor must maintain a high degree of integrity, in and out of the courtroom, as he will be held to a higher ethical standard. Matthew continues to do all of the above and exceeds as a Deputy District Attorney.

He has prosecuted a number of felony cases in 2008 for Weld County Department of Human Services. While the actual dollar figure of these cases were not out of the ordinary, his courtroom and behind the scenes demeanor prevented DHS employees from having to attend the numerous hearings in court. He was always able to convince the defense to agree to full restitution in all of the cases he prosecuted in 2008.

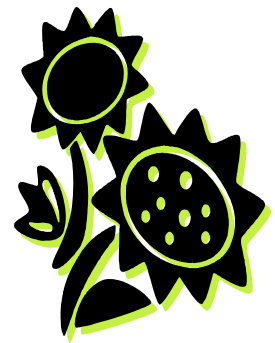
It's not too early to start thinking about award nominations for next year. Look for an award nomination form in the upcoming newsletters.

In Recognition - Gerald Garcia



Gerald Garcia has been a leader under extreme pressure during this last year. The timeframe for conference preparations was shortened to a 7-month period in lieu of the normal full year period.

Thanks and recognition go to Gerald for his contributions to CWFC during this year as the President and for all the previous years as a board member.



Games



PAM GILLIS TRIATHLON AWARD RECIPIENTS - JUSTIN KERR AND TAMMY FREY



Casino Night

Banquet



CWFC Board Members

2009 - 2010 Officers

Mark Magnuson	President
Tammy Frey	President Elect
James Rivers III	Vice President
Shelley Poole	Treasurer
Lori Duffy	Secretary

2009 - 2010 Board Members

Sharon Beckers	Board Member
Jeff Bonadies	Board Member
Rayna Jefferson	Board Member
Paula Lujan	Board Member
Jenn Parrilli	Board Member
Kristina Peterson	Board Member
Rogelio Segura	Board Member
Pamela Walter	Board Member
Shawn Southard	Alternate Board Member

CWFC Membership Form

PLEASE PRINT LEGIBLY

Name: _____ Date: _____

Agency: _____

Title: _____

Address: _____

Telephone: _____ (Ext) _____ Fax: _____

E-mail: _____

New member ___ Renewal ___ Returning Member ___ (Missed Last Year) ___ Change of Information ___

2009 Annual Membership is \$20.00. Membership is from January 1, through December 31. If you are joining or renewing your membership, please make check payable to CWFC and mail to CWFC, P.O. Box 890, Canon City, CO 81215.